

Customer Complaint Notice

Capital Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Capital Bank should contact the Texas Department of Banking through one of the means indicated below:

In Person or U.S. Mail to: Texas Department of Banking; 2601 North Lamar Boulevard; Suite 300; Austin, Texas 78705-4294; Telephone 1-877-276-5554 (toll free); Fax 512-475-1313; E-mail consumer.complaints@dob.texas.gov. Web address: www.dob.texas.gov.

Aviso para Quejas de Consumidores

Capital Bank es un banco constituido bajo las leyes del estado de Texas y como tal es regido por el Texas Department of Banking (Departamento Bancario de Texas). Todo consumidor que desee presentar alguna queja contra Capital Bank debe contactar al Texas Department of Banking a través de las siguientes maneras:

En Persona o Correo: Texas Department of Banking; 2601 North Lamar Boulevard; Suite 300; Austin, Texas 78705-4294; Teléfono 1-877-276-5554 (toll free); Fax 512-475-1313; E-mail consumer.complaints@dob.texas.gov. Web address: www.dob.texas.gov.